

Customer Service Update from Custom Quick Sign



To Our Valued Customers,

I am writing to share some exciting news about the services offered from Custom Quick Sign, Inc.

Last month, I signed an agreement to merge CQS with [Image360 South Bay-Manhattan Beach](#), owned by operated Adam Wodka since 2012. Over the past several months I have gotten to know Adam as we explored the potential benefits and synergies of this new arrangement, and I have complete confidence that Image360 will deliver the same collaborative, consultative experience you expect and rely on.

We expect a smooth transition as current CQS customer jobs will be administered and produced at Image360's facility, located at 363 Coral Circle in El Segundo. All customer data, including artwork and job history, has been securely transferred, and any projects already in progress will continue without interruption.

Under the Image360 banner, I will continue to serve my customers as a Senior Sales Consultant, while allowing me to have a bit more time for family and long-delayed non-work activities. Our outstanding Administrator, Jamie Worth, will also be joining the new team at Image360.

In addition to this stability, CQS customers will also benefit from Image360's greatly expanded team of designers, production staff, and salespeople to support your graphics and signage needs. Customers can also access Image360's printing and mailing services, and a wide variety of promotional and marketing products.

I began this business in June 1990 as a young married man and father of two, and could not have imagined that one day, this small family-run business would have developed a customer base of more than 5,000 and produced more than a half million signs throughout the Westside and greater Los Angeles. Two of our sons, Avi and Ben, have each worked in the company when they were starting out in the business world. From the beginning, my wife, Judy, has assisted me behind the scenes.

I am deeply grateful for the relationships we've built over the years and could not be more pleased by this excellent arrangement. I look forward to continuing to work with you under the Image360 name.

If you have any questions, please feel free to call 310-413-6600 or email me at jeff@image360mb.com.

Warmly,

Jeff Gruen

Image360 South Bay-Manhattan Beach